

## Joan Wangler, MCC, MS, MEd

An ICF Master Certified Coach (MCC) since 1999, Joan helps clients identify and leverage their strengths and passions for greater professional contribution and personal fulfillment. Joan is known as a trusted coach, leadership designer/facilitator, organizational development practitioner who has a deep commitment to creating a safe space to engage with clients in thoughtful conversations that result in positive actions.

### Expertise

Joan's expertise includes building and sustaining creative intergenerational leadership communities, giving and receiving effective feedback, cultivating emotional and conversational intelligence, strengthening resilience, choosing to be happy, managing transitions, promoting civility, respectful confrontation and combating compassion fatigue.

Joan is the chief designer and facilitator of NASA Goddard's Diversity and Civility Creative Learning Group initiative, a dynamic award-winning coaching community of practice introduced in 2000. <http://civility.gsfc.nasa.gov/index.html>.

Joan is the designer/facilitator of the Civility Café the result of her collaboration with PM Forni, author of "Choosing Civility." She is known for her work on Golden Thread Conversations "Go for the Gold" based on Conversational Intelligence by Judith Glaser.

### EDIN Associates

With over 25 years of experience as President of EDIN (Each Day Is New) Associates, her federal clients include senior executives, CFOs, political appointees, and mid-level managers at NASA, EPA, USDA, Nuclear Regulatory Commission, Education, Navy, Army, Air Force, Defense Logistics, Defense Mapping Agency, DHS, FEMA, Veterans Administration, Justice, Federal Consulting Group, Energy, State Department, Peace Corps, Treasury, US Postal Service, Census, FBI, and Pension Benefit Guaranty Corporation.

Joan is the recipient of the prestigious 2012 Spencer Logan Award from the Federal Training Officers Consortium for her contributions to the federal leadership sector.

Joan is currently adjunct faculty for the Center for Excellence in Public Leadership at George Washington University where she provides executive and leadership coaching, consulting and presentations.

*Knows when to be tough and knows when to support*  
*Vast experience she willingly shares*  
*Consistently helps clients get to the right answer for them.*  
-SES client, Army who worked with Joan



### Areas of Expertise

Executive Coach  
Communities of Practice  
Leadership Coaching  
Conversational Intelligence  
Civility

### Industry and Sector Experience

Federal  
State  
Private Sector

### Functional Experience

Executive Coaching  
Leadership Coaching  
Leadership Development  
Emotional Intelligence  
Conversational Intelligence  
Myers-Briggs

### Certifications

MBTI  
The Leadership Circle  
ICF Master Certified Coach  
Enhanced Conversational Intelligence Coach

### Education

MEd, Reading, University of Massachusetts, Amherst  
MS Educational Administration, State University of New York, Albany